



Return of EXMAR products

Return of undamaged and unused goods in perfect condition

Only new catalogue products in their original packaging may be returned. The minimum quantity per item should be 10 units. The initial delivery of these articles should not have been more than 12 months ago.

You wish to return undamaged goods which are in perfect condition, please inform us in advance, giving details of:

- The EXMAR type or EXMAR material no. and the relevant quantity.
- Order no., invoice no., of delivery note no. for each item

Please only send the consignment after our written response and without any shipping costs for us.

The return of products causes considerable costs. The products are exported to our headquarters in Switzerland. After receipt and inspection, they are disassembled, cleaned and returned back into stock. Inventory adjustments are carried out in our EDP System and a credit note has to be generated.

We will invoice you for 30 % of the original net value of the goods, but at least € 100,00 for returning the goods to stock.

We must inform you that adjusted invoices (commercial credit notes) for returned goods can only be credited against new deliveries.

Return of defective goods

If you have received components with technical defects or goods which you have not ordered, please inform us in advance, and after our approval send the components to:

EXMAR GmbH
Am Taubenbaum 6
D-61231 Bad Nauheim

Please enclose the appropriate documentation, so that our incoming goods department can identify the consignment.

Yours sincerely
EXMAR GmbH

Jochen Stricker
Managing Director

ppa. Ute Werner
Head of Sales Administration

This document is valid without signature.

EXMAR GmbH

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www.exmar.de

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info@exmar.de

Nassauische Sparkasse
BIC: NASSDE55XXX
IBAN: DE34 5105 0015 0227 0850 96

Amtsgericht Friedberg HRB 810
Steuer-Nr.: 020 2328 1251
USt.ID Nr. DE 811199533

Geschäftsführer:
Jochen Stricker